

Adult Health and Wellbeing, Tackling Exclusion and Promotion Equality

APPENDIX 5

National Indicator Description	Collection	Latest/ Best data available	Comment
NI 119: Self-reported measure of people's overall health and wellbeing	PLACE SURVEY INDICATOR – actual data available in February/ March 2009	Leicester Lifestyle survey (2002) 93% of those surveyed perceived their overall health to be 'fair' or better 68% of those surveyed reporting their health to be 'good' or 'very good'	The Leicester Lifestyle Survey (2002) is the most recent source of information about people from Leicester's general perceptions of their own health. The figures should be treated with caution – they are 6 years old, and the methodology was not the same as the Place Survey methodology
NI 120: All-age all cause mortality rate	Actual data available	2004-06 (baseline) Males: 859 Females: 622 Forecast (2007-09) Males: 844 Female: 591 (2007-9) Q1 data Male: 844 Female: 591 (2006 actual, derived from 3-year rate between 2005-07) Good performance is shown as lower numbers Mortality rates are improving, but at the current pace, this is not fast enough to meet the 2008 target.	There is always a time lag on this data as they are calculated as 3-year rates (data for 2008 i.e. 2007-9 will not be available until 2010). Latest rates available are for 2005-7, There are a number of plans to address meeting the 2008 target, following a visit from the National Support Team in 2007, including improved monitoring and management of patients within primary care.
NI 121: Mortality rate from all circulatory diseases at ages under 75	Actual data available	Q1 120.2 (2006 actual, derived from 3-year rate between 2005-07) Forecast - 111 (2007-9) Latest rates available are for 2005-7, which rate as green against the 2006 targets. Mortality rates continue to improve, but at the current pace, this is not fast enough to meet the 2008 target.	There is always a time lag on this data as they are calculated as 3-year rates (data for 2008 ie 2007-9 will not be available until 2010). There are a number of plans to address this following a visit from the National Support Team in 2007, including improved monitoring and management of patients within primary care (GP CVD and hypertension registers, identifying patients at risk of hypertension, Blood pressure monitoring, lifestyle programmes).
NI 122: Mortality rate from all cancers at ages under 75	Actual data available	Q1115 (2006 actual, derived from 3-year rate between 2005-07) Forecast - 111 (2007-9) Mortality rates continue to improve, and we are in line to meet the 2008 target.	There is always a time lag on this data as they are calculated as 3-year rates (data for 2008 i.e. 2007-9 will not be available until 2010). Current plans include introduction of HVP vaccination and bowel screening program. Additionally a program is being established to promote earlier presentation and diagnosis and work is on-going to ensure 31 day target is extended to cover all cancer treatments of surgery and drug treatment.
NI 123: Stopping smoking.	Actual data available	Q1 230.4 per 100,000 population (equates to 521 quitters between April and June 2008) The number of successful 4-week quitters is on target for quarter 1	There has been an increase in the core team capacity to further develop the scope and reach of the smoking cessation service within acute, mental health and maternity services. Focus group work is under development to support targeted and informed social marketing campaign.

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NI 124: People with a long-term condition supported to be independent and in control of their condition	Actual data available	Q1 58967 Forecast 235868 Target 211880.9 Good performance is shown as a lower number Based on number of emergency bed days for quarter 1, we are not on target for 2008.	On the advice of CLG, emergency bed days are being used as a proxy measure for year 1, and these figures will be revised once the results of the Healthcare Commission Primary Care Trusts patient survey have been published to reflect the number of people supported to manage their long term condition.
NI 125: Achieving independence for older people through rehabilitation/ intermediate care	This data does not include information from intermediate care provider – City Rehab Centre	Q1 - 86% Forecast 80% Target 80% (Good performance is shown as a higher percentage)	This indicator is to be reported by the council to the Information Centre (Department of Health) from 1st October 2008 for statutory purposes. Whilst the statistics provide so far are positive, there is scope for variation in this over the coming year. An important factor is the absence of data from a key Intermediate Care provider of services following discharge from hospital - City Rehab Centre. This facility is run and managed by the PCT, and we are in the process of establishing systems that will enable us to map and collect that data for inclusion. We are also in the process of reshaping our in house domiciliary care services which will provide a focus on reablement for all new services users reacquiring domiciliary care. As the figures for discharge from hospital is high, this will have a big impact on meeting this PI over the coming year.
NI 126: Early Access for Women to Maternity Services	Actual data available	Q1 – 100% Target 08/09 – 80% Good performance is shown as a higher percentage We are on track to exceed the target. The service is looking at the validity of this data, alongside data collected for quarter 2.	
NI 127: Self reported experience of social care users	CLG have deferred this indicator until 2009/10 – collection will take place via survey in 2008/09.	Latest data available - Home care user survey 2005/06 60% Comparator – 59.5% We are broadly in line with comparators	To date progress can be described as very good. A survey in March 2008 with a random sample of 36 service users showed that at least 70 per cent of service users were happy with the level of Home care services being received.
NI 128: User reported measure of respect and dignity in their treatment	CLG have deferred this indicator until 2009/10	No previous or comparator data is available	This is a brand new indicator for which, on the advice of CLG, collection doesn't start until 2009/10. Definitions are still in the process of being agreed. It is currently being piloted by other authorities.
NI 129: End of life care – access to appropriate care enabling people to be able to choose to die at home	Actual data available	Q1 – 21.4 % Forecast out turn – 21% Target – 20.9% Good performance is shown as a higher percentage	First quarter of data (calendar year Jan-Mar 08)

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		Already exceeded the target for 2008 as more people are being offered the choice to die at home.	
NI 130: Social care clients receiving Self Directed Support per 100,000 population	Actual data available	Q1 156.46 Forecast 320.52 Target 320.52 Good performance is shown as higher rates Early indications are we will meet the end of year target, although there is slight shortfall in the take up in the first quarter. This is because the carers numbers relate to a scheme that starts a fresh each April, so that the figure increases gradually from zero and typically levels off around December	NI 130 is a new indicator and is different from the previous PAF C51. The new indicator will include direct payments made to carers and will include all agreements made during the year, and hence will count the leavers as well. For the first quarter 2008, we had projected 388 DP recipients and at end of June the actual numbers of recipients were 345. We are currently working on introducing IBs to Older Persons team and mental health services this year (as well as continuing work with the two existing areas i.e physical and sensory impairment and learning disability) and this will help us to increase the take up of direct payments which will impact later towards the end of the year
NI 131: Delayed transfers of care	Data available does not include non acute hospitals	Q110.89 per 100,000 Forecast - 11.9 per 100 000 Target 11.9 per 100 000 Good performance is shown as a lower rate Forecast to meet target, but will need to check the validity of the forecast in quarter 2 when non acute hospital data should be available.	This is a brand new indicator from Communities & Local Government, and from 2008/09 takes account of delayed transfers from both acute and non-acute hospital settings. We have received data in relation to acute hospitals and are actively working with Health colleagues to acquire the non-acute data. The outturn for the first quarter relates to acute hospitals only. We are hopeful that non acute hospital data will be available in Quarter 2.
NI 132: Timeliness of social care assessment (all adults)	Actual data available	Q1 62.6% Forecast – 72% Target 72% Good performance is shown as a higher percentage Q1 shows performance below target, but the forecast is that the target will be met	OPAS (Older People's Access service) has experienced staff shortages due to sickness absence since February 2008. Additional staff have been employed on a casual basis and the backlog of cases is now much reduced and should be at an end in one month's time. I expect the previous activity level to be restored and the target to be comfortably met.
NI 133: Timeliness of social care packages following assessment	Actual data available	Q1 87.2% Forecast – 87.2% Target – 87% Good performance is shown as a higher percentage We are currently meeting out target.	There is an issue of capacity in the domiciliary care market currently which may show as a reduction in achieving this target in the second quarter. Work is underway to increase the supply of dom. care available
NI 134: The number of emergency bed days per head of weighted population	Actual data available	Q1 58967 Forecast 224970 Target 211880.9 Good performance is shown as a lower number	Forecast outturn based on quarter, will not reduce the emergency bed days sufficiently to meet 2008-9 target. An assessment of increased emergency admissions is being addressed through UHL contract management (Unbundling Project through the Investment

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		Based on number of emergency bed days for quarter 1, we are not on target for 2008.	and Efficiency Group).
NI 135: Carers receiving needs assessment or review and a specific carer's service, or advice and information	Actual data available	Q1 5.2% Forecast 22% Target – 24% Good performance is shown as higher percentage Current performance indicates that we will not reach this target	Staff shortages in teams undertaking assessments have contributed to lower than expected performance. These shortages are now being resolved. Issues identified in relation to NI135's predecessor indicator (C62) included missing data and under-recording of carer assessments carried out jointly with the community care assessment. These issues will be re-checked alongside any emergent further variations between teams and taken up with operational managers as necessary.
NI 136: People supported to live independently through social services (all adults)		Q1 - 2571.2 Forecast 2571.2 Good performance is shown as a higher rate First quarter performance seems to be "on track" and indications are that the end of year target will be met.	Grant funded survey for 2008 is to take place in November 08 and is likely to have an impact on the outturn.
NI 137: Healthy life expectancy at age 65	PLACE SURVEY INDICATOR – actual data available February/ March 2009	Leicester Lifestyle Survey 2002 38% of people aged over 75 stated that their general health was 'good', compared to 46% of people of all ages in the same survey.	It will be hard to derive a robust proxy measurement from these figures, especially as the Lifestyle Survey information is so limited. It is reasonable to cite the following as issues that show the situation in Leicester with relevance to NI137. On average in Leicester, females can expect to live 2.1 fewer years, and males can expect to live 2 fewer years than the average life expectancy for England
NI 138: Satisfaction of people over 65 with both home and neighbourhood	PLACE SURVEY INDICATOR – actual data available February/ March 2009	No previous comparable data is available	The is a new PI which is to be measured via the Place Survey. Despite exhaustive enquiries we have been unable to identify a suitable proxy measure at this time.
NI 139: The extent to which older people receive the support they need to live independently at home	PLACE SURVEY INDICATOR – actual data available February/ March 2009	The only available information that we hold relates to a recent survey undertaken for Social Care clients who are in receipt of assistive technology. Service-users were asked a series of questions regarding their independence, their control over daily life, safety and security. They were asked to grade how they felt on a scale of 1 - 5, 1 being the lowest, 5 the highest. The majority of service-users reported an increase in all three elements, the sample quoted are those that reported levels of 4 -5. Prior to receipt of any equipment 9% of the sample claimed that they felt independent and 13% said they felt in control of their daily lives. Three months later, with assistive	This is a new PI which is to be measured via the Place Survey. .

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		technology equipment in place, 44% felt independent and 40% said they were in control. The bulk of the respondents were in the 65+ age band	
NI 140: Fair treatment by local services.	PLACE SURVEY INDICATOR – actual data available February/ March 2009	No previous comparable data is available	
NI 141: Percentage of vulnerable people achieving independent living	Actual data available	Q1 71.6% Target 67% Good performance is shown as a higher percentage Performance is currently ahead of target.	The indicator measures the number of service users (i.e. people who are receiving a Supporting People Service) who have moved on from supported accommodation in a planned way, as a percentage of total service users who have left the service
NI 142: Percentage of vulnerable people who are supported to maintain independent living	Actual data available	Q1 98% Target 98% Performance is currently meeting the target.	The number of service users (i.e. people who are receiving a Supporting People Service) who have established or are maintaining independent living, as a percentage of the total number of service users who have been in receipt of Supporting People services during the period.
NI 143: Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Actual data available	Apr: 48% May: 50% Jun: 55% Target – 40% Good performance is shown as a higher percentage Performance is ahead of target and currently improving.	
NI 144: Offenders under probation supervision in employment at the end of their order or licence	Actual data available	Apr: 81% May: 80% Jun: 88% Q1 average 84% Target 70% Good performance is shown as a higher percentage We are consistently performing ahead of target.	
NI 145: Adults with learning disabilities in settled accommodation	Actual data available	Q1 64% Forecast 65% Target 64.2% Good performance is shown as a higher percentage We are on track to meet the target	For statutory purposes the Council will be reporting this information to the Information Centre, DH, from 1st October 2008. First quarter performance is in line with expectations. As part of a strategic approach people requiring accommodation and support services are being diverted from residential and nursing care to supported living arrangements that meet the criteria for settled accommodation. Work is taking place with between the Council's Adult Social Care and Housing Divisions to increase the settled Housing options for people

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			from vulnerable client groups, including people with learning disabilities.
NI 146:Adults with learning disabilities in employment	Actual data available	<p>Q1 1.7% Forecast 9.5% Target 11.3%</p> <p>Good performance is shown as a higher percentage Current forecast indicates we will not meet the target. The Learning disability service has positively recruited learning disabled people; however the council and public sector in Leicester as a whole now need to do more to progress this agenda. Work is taking place at a strategic level to over come this.</p>	For statutory purposes the Council will be reporting this information to the Information Centre, DH, from 1st October 2008. Six people with LD have successfully gained paid employment since April 08 and another one is awaiting their CRB outcome before commencing work. A further three have secured interviews in September 08. A group of five people recently supported Leicester City Council, A&H's HR department undertaking voluntary work (mail shots), this has been real work experience with the view to work in a paid capacity. The Leicester community legal advice centre are doing a money awareness workshop for ten people with a view to looking at monetary skills and to have an understanding about having a bank account, which can often be a barrier preventing people working. The service area will be attending the Leicester Mercury Jobs fair in September 08 with a view to gaining promoting learning disability awareness with the hope of the public sector employing people with LD.
NI 147:Care leavers in suitable accommodation	Most recent data available	<p>2007/08 90.9% 2006/07 97.2% 2005/06 100%</p> <p>In previous years Leicester's performance on this indicator has consistently been above that of our comparators. Trend data shows a decline in performance</p>	This is a snapshot indicator. The approach that has been taken to the indicator is to take a "snapshot" at the end of the financial year. Given this, it is not possible to provide a quarterly update.
NI 148:Care leavers in education, employment or training	Most recent data available	<p>Previous year's figures were expressed as a ratio, show trend as improving. Current position is that 21 out of 39 care leavers in the cohort are known to be currently in EET – 53%. This figure will continue to rise throughout the year as targeted work is undertaken with the remainder of the cohort.</p>	
NI 149: Adults receiving secondary mental health services in settled accommodation		No data is currently available	Leicestershire (NHS) Partnership Trusts has the responsibility to provide this information. Indicator on settled accommodation due to be reported from October 2008 via Mental Health Minimum Data Set. Work is underway to ensure that data is captured. Numbers on new CPA unknown and target levels of settled accommodation and employment to be confirmed making target setting difficult. Tentative benchmarks to be agreed in October based on demographics and outcome of CPA screening process.

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NI 150: Adults receiving secondary mental health services in employment		No data is currently available	Leicestershire (NHS) Partnership Trusts has the responsibility to provide this information. Indicator on employment is due to be reported from October 2008 via Mental Health Minimum Data Set. Work is underway to ensure that data is captured. Numbers on new CPA unknown and target levels of settled accommodation and employment to be confirmed making target setting difficult. Tentative benchmarks to be agreed in October based on demographics and outcome of CPA screening process.